



CORONAVIRUS RESPONSE

Advanced Heating & Cooling is committed to the safety and well-being of our customers and employees as they face concerns and uncertainty about the spread of the coronavirus (COVID-19). We will continue to take appropriate actions that reflect that commitment.

People in our community, state, and nation are being encouraged to stay away from large group gatherings and spend more time at home. We are very aware that our work requires our team members to provide service at our customers' homes and places of business. Here are some of the steps we have taken to limit potential exposure for our customers and team members.

- Our employees are taking extra precautions with frequent, thorough handwashing and disinfectant wipe-downs of equipment before and after we perform service.
- Service calls and system installations will begin with verbal greetings and all dialogue regarding on-site service will apply "social distancing" practices as recommended by the Centers for Disease Control and Prevention (CDC).
- Our technicians will minimize time and tasks inside the home or business envelope. If HVAC equipment is in the garage or at an outside location, the technician may not need to enter the facility at all.
- Our team members have been briefed on best practices for personal hygiene, including cough and sneeze etiquette and the importance of staying home when sick.

Advanced Heating & Cooling will continue to take all appropriate precautions recommended by the CDC and local health agencies, for the safety of our customers and employees. We are in this together